

Engaging, Thought Provoking and Inspiring.

Transforming Healthcare Through the Power of Communication.

in Anthony Orsini, D.O. 973-464-8857 www.AnthonyOrsini.com



Speaker Bio

Dr. Anthony Orsini is a nationally recognized ICU physician, keynote speaker, and best-selling author with more than 25 years of frontline experience navigating the most difficult conversations in medicine.

A TEDx speaker and Apple Top 100 podcast host, he brings international visibility and real-world credibility to his work on communication in high-stakes environments.

His keynotes focus on communication in times of crisis and uncertainty, equipping leaders with the skills they need when it matters most.

Unlike theoretical or purely motivational speakers, Dr. Orsini delivers practical, evidence-based strategies audiences can put into practice immediately. His approach strengthens trust, reduces conflict and risk, and improves communication. The result is better outcomes for patients, teams, and organizations.

ELEVATING HEALTHCARE THROUGH THE POWER OF COMMUNICATION

- Mastering Compassionate Communication
- Building Trust and Human Connections
- Elevate the Patient Experience
- Reducing Malpractice Risk
- Strengthening Team Communication
- Preventing Burnout
- Navigating Difficult Conversations
- Resolving Conflict
- Transforming Healthcare Culture

- **25+ years** as a practicing ICU physician — this isn't theoretical knowledge; he lives these conversations daily
- Featured in **Forbes and Medical Economics** — recognized authority on communication and leadership
- **Best-selling author** (It's All In The Delivery) — available as event companion resource; bulk orders available
- Discovery and **pre-event discussions** to customize every presentation for maximum impact

KEYNOTE

Navigating Difficult Conversations

PERFECT FOR

- Nursing Leadership
- Physicians
- Risk Managers
- HR Executives
- Business Leaders
- Insurance and Med Legal Counsel

THE MOMENT

Most healthcare professionals have never been formally trained to have the conversations that matter most — the ones that determine whether a patient trusts you, a family cooperates with a care plan, or a colleague speaks up before an error occurs.

The result: clinicians avoid difficult conversations entirely, or handle them so poorly that trust is lost, conflict escalates, and outcomes suffer. Research consistently shows that communication failure is the root cause of the majority of sentinel events and malpractice claims.

WHY DR. ORSINI

Dr. Orsini has spent 25+ years as a practicing ICU physician navigating the highest-stakes conversations in medicine — delivering life-altering news to families, mediating team conflicts in real time, and coaching clinicians on the frontline. His research on compassionate communication has been featured in Forbes and Medical Economics, and his methods are used by health systems across the country.

THE KEYNOTE

This interactive session gives your audience a practical, evidence-based framework for navigating any difficult conversation with clarity, empathy, and confidence. Dr. Orsini draws from real ICU cases to demonstrate the verbal and nonverbal techniques that turn confrontation into connection — and shows why mastering this skill is the single greatest lever for trust, safety, and leadership.



KEY TAKEAWAYS

- Build trust in under 60 seconds — learn the compassionate communication techniques that create immediate rapport with patients, families, and colleagues
- De-escalate conflict with precision — master the verbal and nonverbal cues that convey empathy and defuse tension in any high-pressure situation
- Lead through uncertainty — apply communication strategies that strengthen leadership credibility, especially during crisis, change, and organizational stress